TEXAS COURT CLERKS

Certification and Educational Programs Policies and Procedures Effective January 2024

II. Education and Training

- G. "No Show" Policy for Educational Events
 - 1. Timely Cancelation Required
 - a. To ensure an opportunity for others to register, anyone unable to attend an educational event after registering must cancel their registration no later than three days prior to the event.
 - b. Cancelation should be completed by the registrant through the events page of the TCCA website.
 - 2. Failure to Attend Educational Event
 - a. Any registrant who fails to attend their registered event and who fails to timely cancel their event registration will be subject to a "no-show" fee.

3.Fee

- a. A "no-show" fee of \$25 will be invoiced to the registrant following the failure to appear for the event.
- 4. Future Registration Hold
 - b. Failure to satisfy an outstanding "no-show" invoice will result with the inability to attend future events or receive future educational credit through TCCA.
- 5. Failure to Attend Due to an Emergency Circumstance
 - a. Failure to attend due to an emergency circumstance will only be considered through written request, submitted by the person invoiced for committee review and vote.
 - b. If approved by the committee, the "no-show" invoice shall be voided.