



STRONGER *Together!*

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TEXAS COURT CLERKS ASSOCIATION



From the President

We have had a very busy 2021. The Annual Conference was a huge success! I have attended TCCA Conferences for years, and this was one of the most exciting I can remember. The Exhibitors outdid themselves this year by hosting evening meals for their clients and Tyler Technologies hosted a Tuesday evening event that will be remembered for years to come. In case you haven't seen the TCCA version of "YMCA", I encourage you to check it out on our Facebook page.

Once delegates started arriving Sunday, the atmosphere was charged with excitement. It was evident that we have all missed seeing each other in person. The genuine laughter and energy was contagious! Our first speaker, Scott Shellstrom played on that energy and taught networking skills that allowed us to connect in a new way. I met Clerks that I would have never known had it not been for the "find a new friend" portion of his session.

The 2021 Conference was definitely one for the record books. Jennifer Bozorgnia and her team are true Rock Stars in my eyes. Jennifer's organizational skills and "can do" attitude sets the bar high for the rest of us. J Boz – you are one of a kind, and your energy never ceases to amaze me!

A special "Thank You" to outgoing Treasurer Kimberly Kierce. Kimberly has worked tirelessly since 2018 to improve the association's financial health. It has been an honor to serve next to her for the last several years. I appreciate Kim's dedication to TCCA and I know I can always call on her when I have a question about Robert's Rules of Order!

Once again, "Delegate" Tammy Odom answered the SOS call for help in our time of need. Tammy graciously agreed to Chair the Exhibitor Committee and used the opportunity to share her vast knowledge with the new Board Members. Her team did an amazing job— I appreciate Tammy's willingness to continue to serve TCCA, she is a TRUE LEADER.

I would like to welcome our newly elected Treasurer, Malia Elkins with the City of Woodway. Malia was appointed as the Assistant Treasurer by the Board in the Spring of 2021 and will begin her term as Treasurer in January 2022. I look forward to working with Malia and continuing the great progress that has been made in the last several years.

I also want to highlight Jeremy Leonard and his technology team! This committee truly takes an entire village year-round. Kimberly Kierce makes necessary changes to the website, posts job openings, assists with nominations and voting. Mara Dudley runs the online merchandise store. Lisa Howard maintains the Facebook pages. Jennifer Bozorgnia created the QR codes for check-in at conference. And the dynamic duo made up of Retired Court Administrator Shona Bohon and Jed Tamayo handle all things related to Education. Tiffany Totah put together the slides for the Annual Meeting. Jeremy keeps up with all those tasks and makes changes for us on the fly, not to mention his amazing video skills! Thank you all for your contributions, you make a great team.

The Certification and Education Committee worked hard this year, under the leadership of Pat Riffel. This team worked together to make sure our members received quality education during a very trying time. The updates to the Policies & Procedures Manual were time consuming and thought provoking. In order to be successful, we have to change with the times. The dedication of those involved was truly remarkable, I know you will be pleased with the outcome.

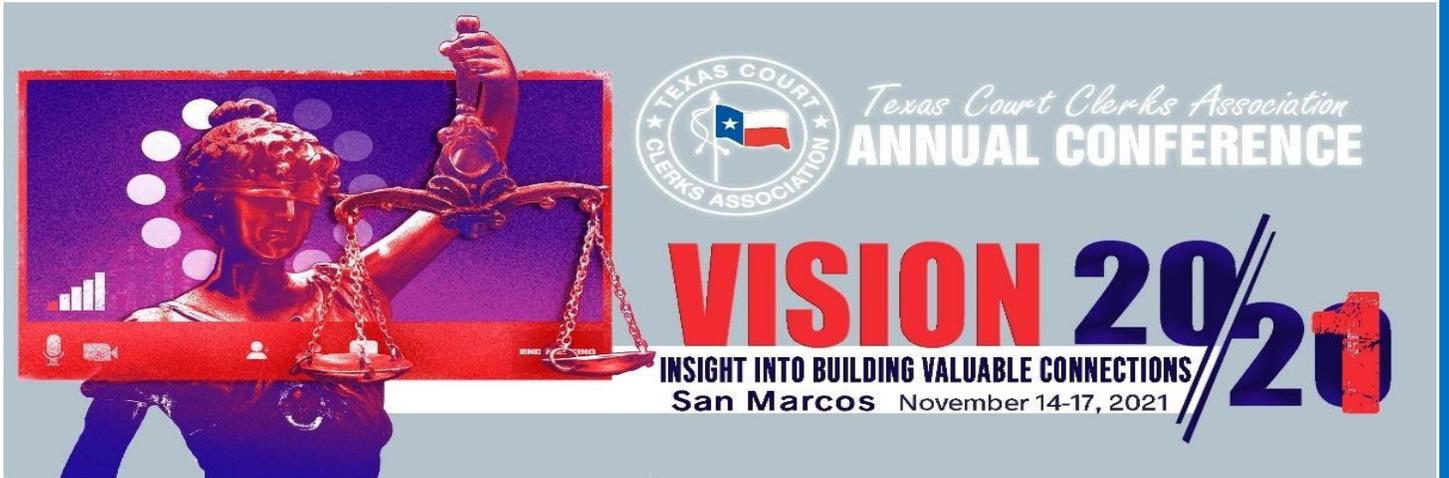
And finally, I want to say thank you to our membership. Without your support, this association would not be a success. The Board and Committee volunteers worked hard behind the scenes to make this year memorable, but without our members – we would serve no purpose.

I hope you all have a Happy Thanksgiving, a Merry Christmas and an amazing New Year!

We are TCCA Strong!

Landra Solansky

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Together!



THANK YOU from your 2021 Conference Planning Committee:

How sweet it was to all be together again! We had an amazing time in San Marcos and hope you did, as well. We wanted to send a quick thank you for all of the great CONNECTIONS made, new memories created, and laughs shared during our short time together. Thank you to all the delegates who were able to attend, as well as our wonderful exhibitors whose participation make it all possible.

In case you missed it – make sure to check out the conference highlight video available on the TCCA website and our Facebook page!



Conference Wrap-Up:

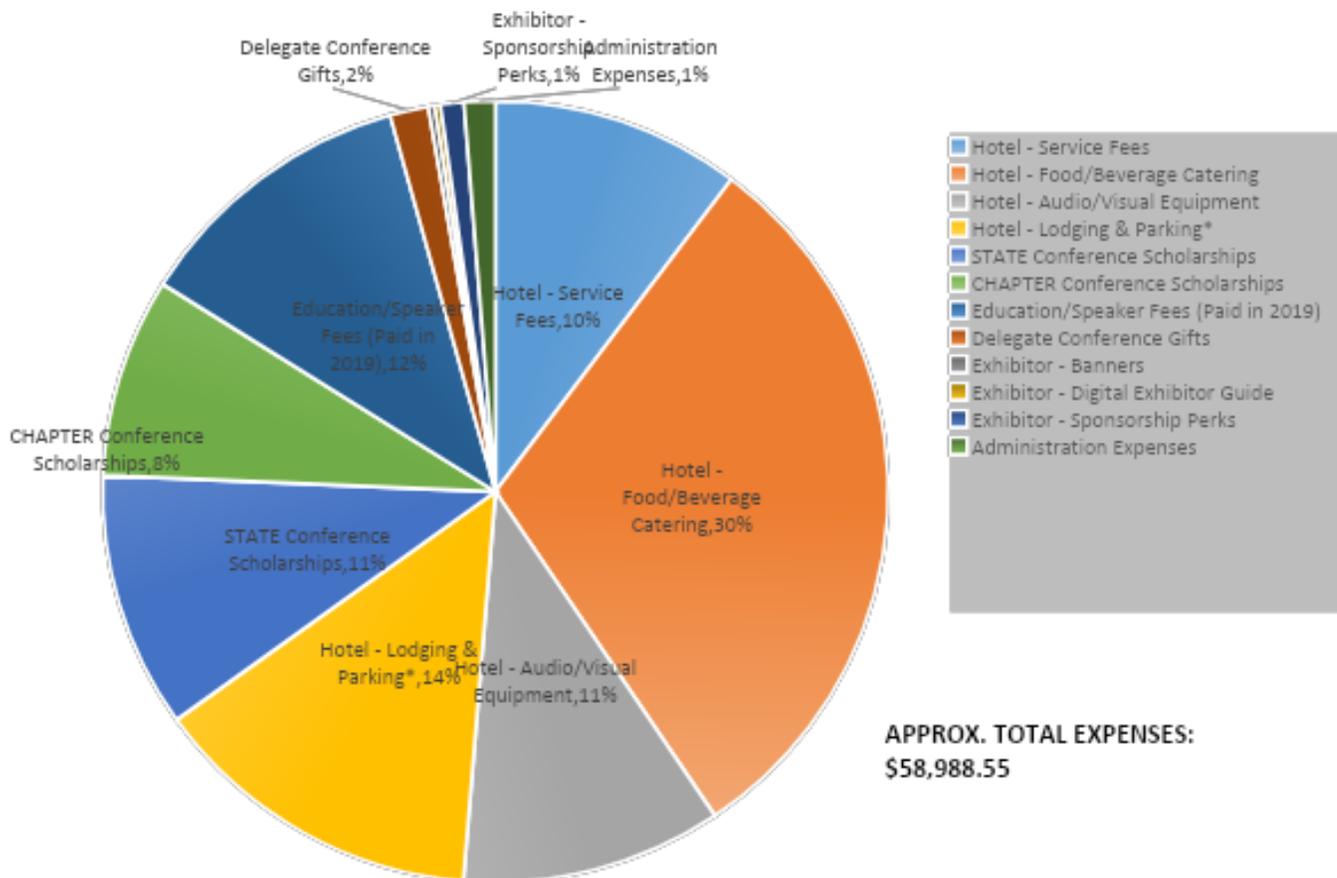
We have just begun reviewing preliminary conference survey results and appreciate your participation. Some of those results are shared below. Additionally, on behalf of the committee, we truly value your input and will utilize the results to enhance your conference experience. Please feel free to contact any committee member throughout the year with suggestions for us consider in the future. A list of current committee members is included under the "About TCCA" tab of the website.



Expenses:

To ensure fiscal accountability, an ongoing expectation of the Conference Planning Committee is to effectively balance conference expenses with a quality, meaningful conference experience. The charts below depict a preliminary description of the 2021 Annual Conference financial commitments. Please note that at the time of this article's submission, this year's expenses had not been finalized. Please, also refer to detailed financial reports always available to TCCA members for more specific information (<https://texascourtclerks.org/TCCA-Financials>), or the future annual report for the Conference Planning Committee to be presented during the next annual business meeting.

2021 TCCA CONFERENCE EXP

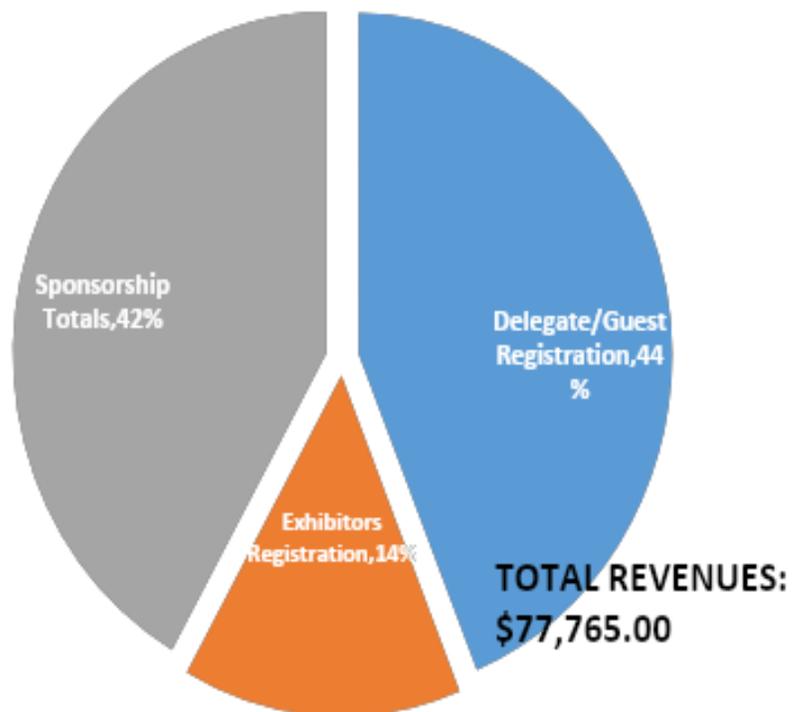


NOTE: Scholarship totals are paid by the Education Committee and by the sponsoring chapters.

CONFERENCE REVENUE:

While you've heard it mentioned before, the chart included below offers a visual representation of how indispensable our conference sponsors are to continuing our event each year! **THANK YOU** to each of them for providing the monetary support needed to keep your conference registration costs at a minimum. Please make sure to review the Exhibitor section of this newsletter to learn more about the services they provide.

2021 TCCA CONFERENCE REVENUES

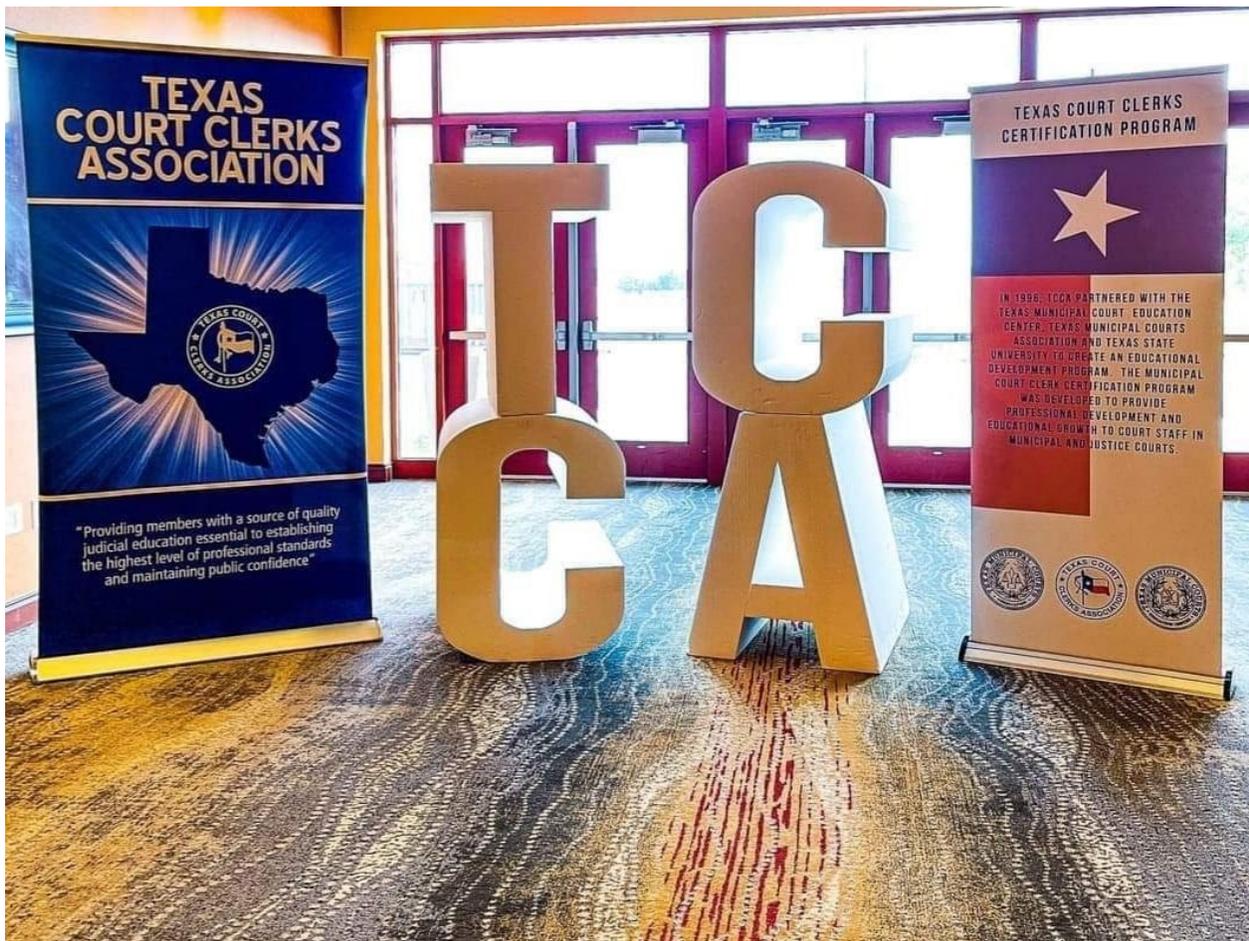


2022 TCCA Annual Conference, November 6th – 9th in San Marcos, TX

This will be an EXCITING year for the Texas Court Clerks Association! We will officially celebrate 50 years of our association's members and their dedicated service to advancing our profession!

You won't want to miss this – with the high-standard of education you've come to expect – a wide-variety of quality exhibitors to meet with – continuous opportunities to make meaningful connections – and a whole lot more – we're planning a **golden** time for us to enjoy!

More details to come throughout the year!





Board of Directors Award
Lisa Howard



Distinguished Service Award
Debbie Landrum



Distinguished Service Award
Jessica Utton



Distinguished Service Award
Stacy Martin



Extraordinary Achievement Award
Tiffany Totah



Distinguished Service Award
Tracy Ventura



Education Award
Yolanda Kvaal

Lorna Nelson Award
Pat Riffel





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Together!

Howdy Friends,

Wow! What an amazing time we had at the 2021 TCCA Annual Conference. We all learned so much; grew personally and professionally; ate; developed life-long memories; reconnected with old friends; made new friends; ate; hugged; cried; laughed until our sides hurt; ate; stepped out of our comfort zones; sang karaoke; and ate some more!

To say it was the best conference ever would be a huge understatement. That being said, I wanted to take a moment to thank the sponsors who made all of this possible.

A huge shout out to the awesome sponsors of the 2021 TCCA Annual Conference!

Titanium Sponsor - Tyler Technologies

Gold Sponsor – Linebarger

Silver Sponsors – Perdue and MVBA

Wi-Fi Sponsor – MSB

I would also like to send my most sincere thanks to your amazing Exhibitor Committee: Debbie Landrum, Chad Eixmann, Lueveda Posey, Tiffany Totah, and Mara Dudley. I would also like to thank TCCA President Landra Solansky, TCCA Treasurer Kimberly Kierce, Conference Planning Chair Jennifer Bozorgnia, and Technology Chairperson Jeremy Leonard. Thank you all for your hard work, your valuable assistance, and everything you did make 2021 the best conference ever!

If you were not able to attend, know that we missed you and hoped to see you next year! In the meantime, check out the Virtual Exhibitor Guide on the TCCA Website at www.texasclerk.org for a complete listing of all of our exhibitors.

Happy Holidays!

“Delegate” Tammy

Exhibitor Committee Chairperson



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We Serve:

- ▶ Cities
- ▶ Counties
- ▶ School Districts
- ▶ State Agencies
- ▶ Tolling Agencies

We Collect:

- ▶ Real, Mineral, & BPP Taxes
- ▶ Traffic Citations
- ▶ Tolls
- ▶ Parking Tickets

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Principal Office: Austin, Texas. The attorney responsible for the contents of this advertisement is Carmen Perez.



A traffic citation is issued and the offender, now defendant in a case on your docket, drives away. What happens if that person doesn't pay the fine and resolve the case within 30 days? How about 90 days? What happens if that case remains open for 120 days or longer? With an ever-growing number of cases vying for municipal courts' resources, the longer a case remains open, the more work it takes to close. That's why courts around the country are turning to technology to lighten the load.

WAYS TO GO FROM CASE MANAGEMENT TO CASE RESOLUTION

Online Case Resolution Tools

From waiting in line to going online

Regardless of location, local politics, or any other varying factor, court clerks across the country spend their days doing the same thing: managing payments. Whether that means accepting a payment in full, setting up a payment plan, considering a request to extend a deadline, or even analyzing a request to defer or dismiss a ticket rather than make a payment – one of a municipal court clerk's primary responsibilities is to resolve cases by accepting payment of fines.

For some citation types, that will always require the defendant to make a trip to the court house, but the majority of cases could be resolved online.

Using a citizen-facing web portal, courts are changing the way they interact with defendants by directing them to manage their tickets online rather than by waiting in line. This seemingly simple change has proven to drastically increase compliance rates while simultaneously decreasing the number of customers court clerks have to directly interact with on a daily basis.

Online Case Records Tools

From printed to instant

For many municipal courts, connecting with justice partners requires an in-person visit to gather the information about specific cases they need. With the same citizen-facing online portal, however, courts have found that this doesn't have to be the only option.

Rather than physically going to the court and waiting for certain documents to be manually located by a clerk and then printed out for review, local attorneys, police, and other case parties can simply log in to the website and search for the information they need, including the court docket schedule.

No call. No visit. No paper wasted.

Engagement Tools

From time wasted to time spared

When a defendant fails to show up for a court date over-and-over again, the resources it takes to resolve the initial case can triple. From issuing warrants and arresting defendants to investigating unresolved warrants or even incarcerating defendants – the cost to the tax payers almost always ends up being more than the initial citation.

With automatic notifications, however, courts across the country are seeing major drops in failure to appear rates. One city saw a drop of 8 percent in the first 60 days and 33 percent in a year. Further than that, lobby traffic in the same court dropped by 23 percent because the simple reminder text gave defendants the opportunity to take advantage of alternative options like paying online or by phone.

These types of notifications relieve the court of the responsibility of contacting defendants to inform them of unpaid citations, hearings, warrants issued, or other matters by offering the capability to create and send customized phone messages in an audited environment.

Accessibility Tools

From one location to many

In some cases, physically visiting the court may be as much of a barrier as the ability to pay. Municipal courts are overcoming this challenge by continuing to provide virtual court options to defendants even as pandemic restrictions lift.

Conducting a productive online hearing, however, is about more than just a video stream, it's about providing access to justice to everyone regardless of circumstance. Knowing most defendants want to resolve court business but are sometimes prevented from doing so by circumstances out of their control, courts are leveraging tools intentionally designed to empower those defendants with a flexible option to take care of a citation in a timely manner.

Visit our booth or online at tylertech.com/caseresolutiontools.



exhibitors



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I have been with the Huntsville Municipal Court since January of 2005 and I had never had the privilege of attending a TCCA conference until this year. Talk about an absolutely amazing experience!! It was truly an honor to be surrounded by so much knowledge of court administrators. The conference setting was very relaxed and being able to grasp all of the leadership skills for our day-to-day encounters at the court was great. The exhibitor's showcase was awesome to be able to have the time to engage and network with all of them. I felt like they saved the best for last with the 2 amazing guest speakers that left such a huge impact on many of us knowing that we live in a world of so much controversy, yet we know we must always find it in ourselves to find that compassion for others on a daily basis. Thank you TCCA for awarding me with a scholarship and allowing me the opportunity to be a part of the Annual Conference. A special thank you to Chrissy Dahse for all of her assistance throughout. I hope to be able to attend another one in the future.

Flor Borbor
Deputy Court Clerk
City of Huntsville

I was awarded the Gulf Coast Chapter Scholarship and had the opportunity to attend the 2021 TCCA Annual Conference in San Marcos, the experience was amazing. I met so many clerks from all over the state of Texas and they were all willing to help answer any questions that I had as well as give their contact information for any future questions. I was able to take several notes on things that I didn't know prior to the conference, and I was able to take what was taught and bring back to our Court. I look forward to future conferences, learning more and meeting more people.

Jessica Adkins
Court Clerk
Jasper Municipal Court

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TCCA Conference Newcomer

Theresa Hernandez

City of Mont Belvieu Municipal Court

Have you ever heard of the term 'FOMO'? It's short for 'Fear Of Missing Out', often used across social media platforms to express the idea that you fear missing out on something fundamentally important or just a good time. If you have never attended a TCCA Conference, this is a warning, I'm here to give you major FOMO.

My name is Theresa Hernandez and I've been a TCCA member since 2017. I must confess that previous to this year, I had never attended a TCCA conference. In past years I'd gone to conferences hosted by TMCEC or Tyler Technologies, and don't get me wrong they are excellent events to attend, but I had no idea what I was missing out on as a court clerk, until now.

The 2021 TCCA conference was held in San Marcos, TX at the Embassy Suites. I opted to book my room with the hotel out of convenience and fair pricing. Check in was easy, the room was nice and the conference schedule allowed plenty of time to enjoy the wonderful breakfast buffet. After getting settled in, I made my way to the conference registration desk. I was greeted by a group of TCCA members who were so vibrant and welcoming. I received a nice multipurpose bag with gifts from different TCCA chapters and vendors. Registration and check-in throughout the conference was done by the quick scan of a QR code, making it ecofriendly and very convenient.

The following days were full of various presentations and vendors that offered so much information related to court management topics. What I really enjoyed about many of the presenters, was that they focused on the fact that in order to better our courts, we must begin with improving who we are as individuals. The conference schedule also allowed ample time to visit with the vendors, some of which my own city has contracted with. Another very significant part of the conference, if not the most, was the connection of such a large and diverse group. I had the opportunity to meet and converse with court clerks from all over the state. One of the presenters had us separated into groups and tasked us with taking turns presenting a problem that we face in our court, the others then offered possible solutions. When it was my turn to present an issue all of the ladies in my group were so understanding and responded with ideas that were supportive and realistic.

The TCCA conference showed such dedication and appreciation to court clerks in many different ways. Connecting with other court staff, vendors and presenters was an incredible experience. I gained knowledge, colleagues, and had such a great time throughout. I left the conference with an everlasting impression that TCCA truly values who we are and what we do. Should the opportunity present itself, I suggest minimizing your FOMO by attending the next TCCA Conference!

TEXAS COURT CLERKS ASSOCIATION: MEMBERSHIP CATEGORIES

CATEGORY:	Regular Membership	Associate Membership	Affiliate Membership	Emeritus Membership *	Corporate Partnership
COST:	\$55	\$55	\$55	\$0	\$200
Non-Judicial, Non-Vendor Court (Example: Court Clerk, Deputy, Administrator, Director, ect.)	✓				
Non-Vendor, Dual-Capacity Role (Example: Clerk/Judge)		✓			
Previous Regular, Associate or Emeritus Member, Currently Employed by Vendor			✓		
Retired, working as a Vendor or Clerk (Previously: Honorary Membership)				✓	
Vendor					✓

TEXAS COURT CLERKS ASSOCIATION: MEMBERSHIP BENEFITS

ABILITY TO:	Regular Membership	Associate Membership	Affiliate Membership	Emeritus Membership *	Corporate Partnership
Vote	✓	✓	✗	✗	✗
Hold Office	✓	✗	✗	✗	✗
Attend Annual Conference as a Delegate Member	✓	✓	✓	✓	✗
Attend a Business Meeting	✓	✓	✓	✓	✗
Serve as Committee Chairperson	✓	✗	✗	✗	✗
Serve on a Committee	✓	✓	✗	✓	✗
Receive Copies of the Association's Newsletter	✓	✓	✓	✓	✓
Receive Copies of the Association's Membership Listing	✓	✓	✓	✓	✓

* Membership category requires approval by membership (by vote).



Effective January 1, 2022, cities will receive a free membership for every 10 regular memberships paid.



Gulf Coast Chapter - Municipal Court City of Houston News.....

On October 9th, 2019, our Presiding Judge Elaine Marshall and Mayor Sylvester Turner announced a new specialized court geared specifically for our U.S. Veterans. Our city also hosts a variety of other programs such as TEEN court and the Safe Harbor court.

Two years later as we celebrate another Veteran's Day November 11th, 2021 honoring those who have served. It is estimated nearly 300,000 vets in the Houston and surrounding area, our court has helped numerous veterans handle their municipal citations and provide additional resources such as the Houston Division of Veterans Affairs, financial counseling, social and mental health services, help with obtaining driver's license and state identification cards, and help from local nonprofit community programs called Combined Arms Association and The Beacon.

Launching October 15, 2019 our Vet Court is scheduled on the second Tuesday once a month and is prepared to be expanded when the need presents itself.

How it works when you are dealing with a citation the citizen can come to any of our 6 courts located around the city. They will then let the judge know of veteran status, provide military identification and the judge when will then reschedule case(s) for veteran's court. The citizen will then attend court on their appointed date and time to handle court concerns.

With the growing needs of our citizens of Houston the courts we look forward to being able to offer this opportunity to further help those who afforded us the liberties that we all enjoy.

Written by Michelle Smith CSR3 – City of Houston Municipal Courts



Fresh Year...Fresh Start

Hello all my Gulf Coasters! I need your help brainstorming educational ideas!! What are some topics/speakers you are wanting and needing to help you in your day-to-day duties? We are wanting to get back to our normal routine of chapter meetings and educational opportunities and would like to start rotating our locations so that we can reach all of our members in such a large region.

I would like to take the opportunity to appreciate our current outgoing board members and welcome our new incoming members. Norma West of Missouri City has served as Vice President and will be turning the position over to Tiwana Brown of Brenham. Amy Baldwin of League City served as our treasurer and will be turning the books over to Bree Thibodeaux of Beaumont. Thank you, Norma and Amy, for your dedication to our chapter and keeping the wheels turning!

As your TCCA Scholarship Chair I would also like to encourage everyone to apply for not only your local chapter scholarships, but the state scholarships as well when applications open in the spring. Only two chapters awarded scholarships this last year and many opportunities were left vacant. The TCCA Annual Conference is a wealth of information and opportunity to grow your personal network, don't miss out on this wonderful event!

I look forward to a new year with all of you, and hope that this newsletter finds you and yours healthy and ready to forge into 2022!!

Chrissy Dahse

Gulf Coast Chapter President

Ode to this year!

The Northeast Texas Chapter has had many changes this last year. We've celebrated a retirement, said "see you soon" & welcomed a new face and seen changes to chair positions!

Karen Armstrong retired from this profession after 23 years of service & from our chapter. Her exceptional leadership has helped strengthen the TCCA brand on the state stage, grow our local chapter & enhanced the knowledge of many court clerks.

Julie McGowan served many committee roles within the Northeast Texas Chapter. However, she has moved & taken a new position that places her within the Central Texas Chapter. Although we said our fair-wells; truly it will be....see you soon!

At the '21 TCCA Conference-San Marcos, our chapter was blessed to meet the newest Northeast Texas Chapter Member....Suzanne Pharr of Mt. Enterprise!

**BIG SHOUT OUT- NORTHEAST TEXAS HOSTED A TESTING OPPORTUNITY IN BIG SANDY!
THANK YOU TO ALL CLERKS WHO ATTENDED & CONGRATULATIONS TO YOUR LEVEL-UPS!**

We're always looking for clerks to get involved! If you are interested in attending a chapter meeting, would like to join a committee or become a board member, then check out our chapter page on TCCA and reach out to any board member for assistance.

Chapter Board of Directors:

President: Lisa Sechrest

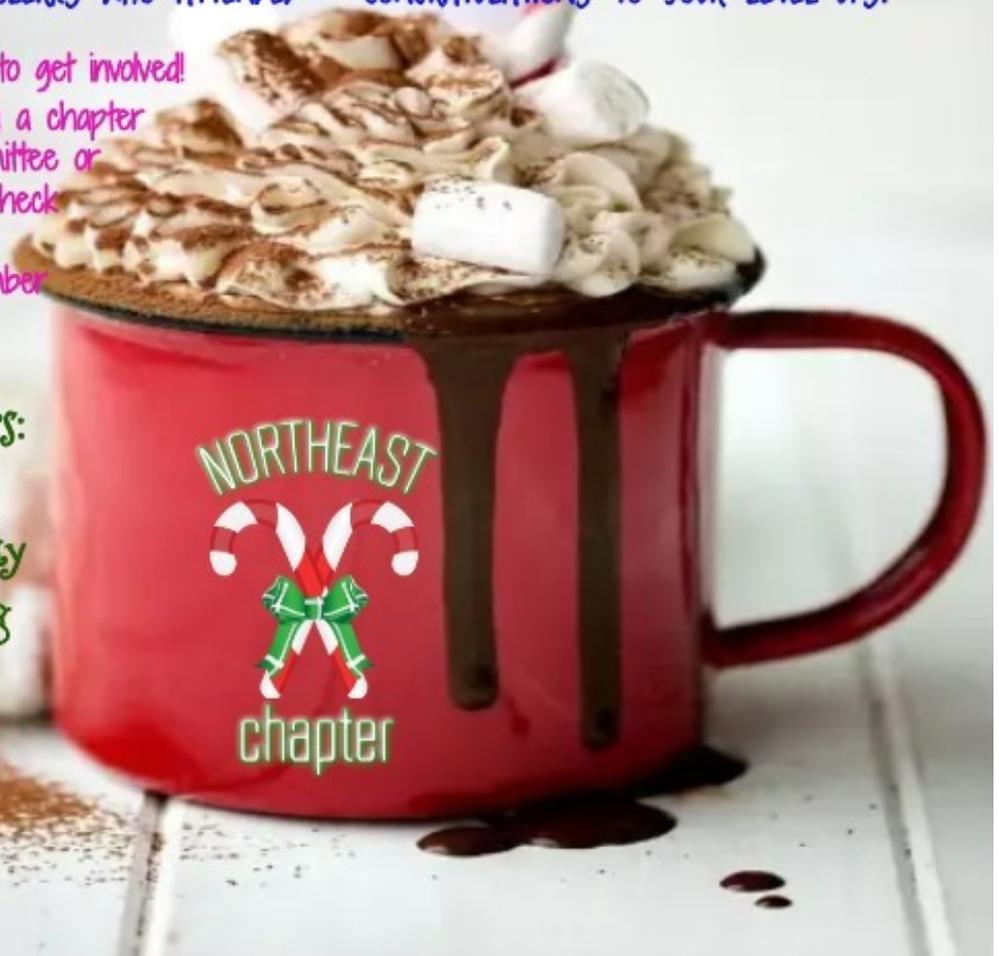
Vice President: Stacy Chitty

Secretary: Desirae DeYoung

Treasurer: Donna Dugger

Immediate Past president:

Lona Maxted





North Texas Chapter Corner

NTX Members,

Wow! I can't believe 2021 is already coming to a close. Riding on the fall-out caused by 2020 and the many uncertainties we were all experiencing as the year began, I think the wave of change has started to settle on what many of us will call a "new normal."

I know in my court, our "new normal" includes doing business differently – leveraging technology to fill the service gaps

best ways to achieve our goals. Over the last year, our chapters have become more connected, no longer having geographical barriers separating us. The North Texas Chapter has been the catalyst to facilitating continuing education attended by clerks across the state. New ideas, new perspectives, new relationships – all gained out of the necessity of our circumstances, but strengthened through our relationships.

A special congratulations to our own, Yolanda Kvaal from the Sherman Municipal Court (*pictured below*), as the 2021 recipient of the TCCA Education Committee's "Outstanding Achievement in Education" award for her work towards making these



(Pictured: North Texas Chapter Group Photo, 2021 TCCA Conference)

we've previously struggled with, and for us, there's no going back. We'll continue embracing new opportunities and emphasizing the practices that continue to be effective – supporting our commitment to serve our community how they want and need to be served.

Like many of you, during this time we've looked to TCCA as a resource for education, understanding, and deeper insight into the

educational events happen!

With all of this, as the year has gone on, we've also recognized how much we've missed seeing each other in person – making events like the TCCA Annual Conference even more special. I REALLY enjoyed connecting



with so many of our NTX members and learning so many new things about them! We shared laughs and made new memories. I also really missed those who couldn't be there with us and I hope many more will be able to join us in 2022.

As we prepare for 2022, keep holding on to the seat of your pants, North Texas. The wave hasn't completely stopped – change is still coming:



Beginning in January, you'll see new faces on the chapter's board. We're excited to welcome Stephanie Stevens from the Benbrook Municipal Court

(Pictured above) and Bobbie Spence from the Cedar Hill Municipal Court (Pictured below) as your newly elected Treasurer and Director-at-Large, respectively. As they transition into these new roles, we're looking forward to the energy and unique perspectives they'll bring with them.



With Stephanie assuming her new position, that also means we say "goodbye" to Katy Tagg from the Arlington Municipal Court as a long-time board member (Pictured on the right). Beginning her service to the chapter almost 10 years ago, she has been a powerful voice in many of the impactful decisions made during that time and

ensured we remain fiscally accountable to our members.



Make sure to check-out the first installment of our newly revised chapter newsletter coming in 2022. With this "Gratitude" edition, we'll further highlight Katy's contributions to North Texas, learn more about Stephanie and Bobbie in the "Board Spotlight," and celebrate the many accomplishments of 2021 achieved by our members! More information will be coming soon!

Thank you for the continued opportunity to serve you, North Texas. I've always believed that our chapter is only as strong as our members, and this chapter's ongoing impact to our association sends a clear message of that strength – along with resiliency and heart. I'm proud to serve our profession next to ALL of you. There are many great things on the horizon for 2022 –

Wishing each of you a very blessed holiday season. I know I'll be focusing on the many, many reasons I'm blessed – beyond measure – to start this next year with an "attitude of gratitude." TCCA and all of you are definitely on that list.



Jennifer Bozorgnia,
NTX Chapter President

Greetings from the Freedom Trail Chapter

As 2021 is coming to a close, we get to take a look back on the eventful year we have all gone through, or shall I say the last couple of years so far. The best way to look at it is that we have made it this far. As always, we need to keep looking ahead to the future. It was a great experience being able to finally meet in person at the 2021 TCCA Annual Conference in San Marcos. If you weren't able to attend this year, hopefully next year you will be able to join in on all the fun. TCCA will be celebrating 50 years, so it will be a blast!

At this point in time, we are still doing things hybrid (both between virtual and in person), but I think this is a look into our future on what we can accomplish. We have survived and persevered through a pandemic, snow storms and everything else that has been thrown into our paths. Let's all look toward the future together. Have a safe and Happy Holiday Season and Happy New Year everyone.

If you ever need anything, have any concerns or may be interested in helping out the Freedom Trail Chapter reach out to me anytime by email: agoff@helotes-tx.gov or by phone: 210-695-5902. We are all in this together and it will take us even further when we all work together.

Kindest regards,

Andrea M. Goff Fontanes

Andrea M. Goff Fontanes, CMCC, CCM

FREEDOM TRAIL BOARD AND COMMITTEE MEMBERS

President-Andrea M. Goff Fontanes (Helotes)

Vice-President-Vacant

Treasurer-Stacy Martin (San Antonio)

Secretary-Maribel Garcia (San Antonio)

Education Chair-Leandra Quick (New Braunfels)

Membership Chair-Robin Shellard (New Braunfels)

Historian Chair-Christina Zelenak (Castle Hills)

Legislative Chair-Fred Garcia (San Antonio)

Nominations Chair-Maribel Garcia (San Antonio)

Scholarship Chair-Stacy Martin (San Antonio)

Official Letter from the South Chapter President

Dear South Chapter Delegates,

I hope you all are doing well and are looking forward to this holiday season. I am looking forward to 2022 and hope to bring more educational and testing opportunities to you all. Thank you to all of the clerks who have participated in our training and testing opportunities this year. I also wanted to take this moment to thank you all for all of the hard work you all are doing in your courts, and please do not hesitate to reach out to me if you need any assistance along the way.

Merry Christmas & Happy New year!

Sincerely,

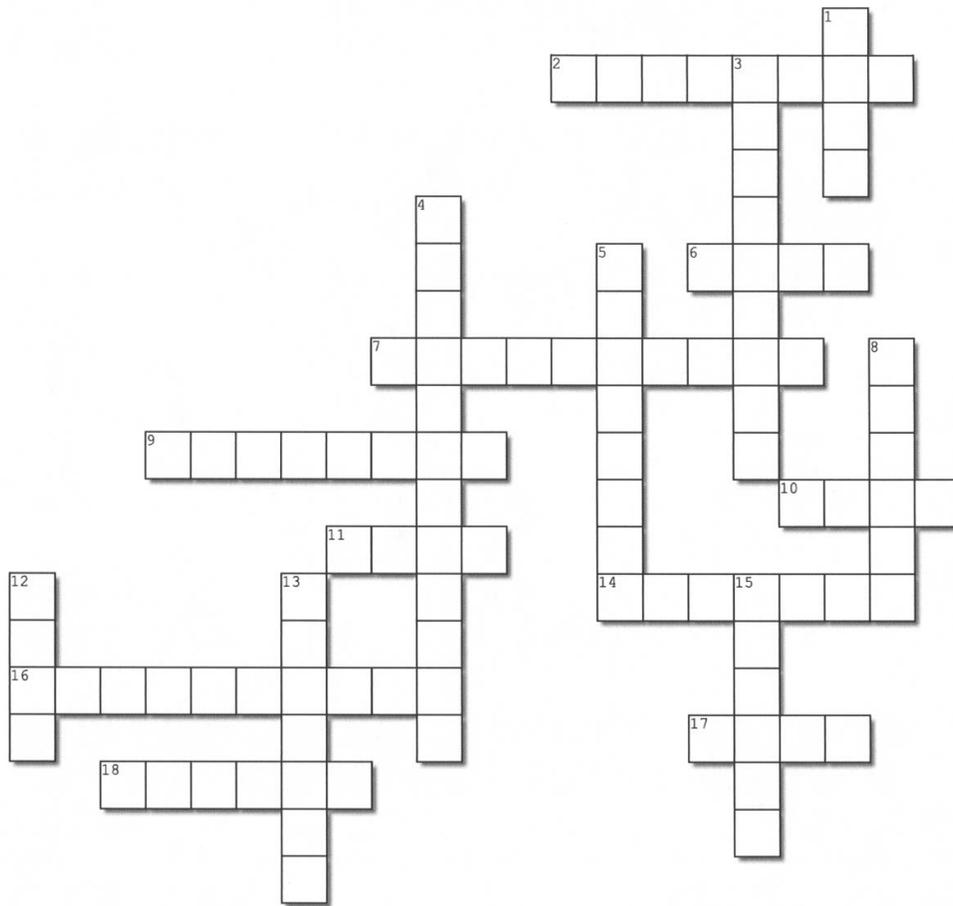
Tiffany Totah
Your South Chapter President



Name: _____

2022 We Got This!

Complete the crossword puzzle below



Created using the Crossword Maker on TheTeachersCorner.net

Across

2. The judge is _____ to inquire whether the defendant has sufficient resources to pay in full
6. We have missed _____ education and peer bonding
7. _____ renewals are now being accepted for 2022
9. There is no statutory authorization to change the fine amount after a _____ is final
10. \$150 is the new minimum _____ credit rate
11. Judges may require a defendant to provide income/asset information under _____
14. Omnibase and Scofflaw programs are examples of _____ enforcement on non-payment
16. Don't miss out, make plans for the 2022 Annual _____ in San Marcos!
17. Requiring a _____ to see the judge is an impermissible action on non-payment
18. As a general rule in Texas, bail may not be _____

Down

1. Recent job postings can be found on the _____ tab on the TCCA website
3. Extensions, payment plans and community service are some permissible options for _____ to pay
4. Citations must include information on _____ to full payment
5. a determination of undue _____ made under Subsection (a)(2) is in the court's discretion
8. A capias pro fine is an example of _____ enforcement on non-payment
12. Your certification designation after achieving Level III is _____
13. A court shall only consider a defendant's _____ ability to pay
15. TCCA _____ !

**Be one of the first 3 to return your puzzle with correct answers to
mdudley@cityoflano.com and receive a great TCCA merchandise gift!
Winners will be announced on FB and contacted by Mara.**

Chapter Election Results

North Texas:

- Vice President: N/A
- Treasurer: Stephanie Stevens, Benbrook
- Director At Large: Bobbie Spence, Cedar Hill
- Director At Large: Yolanda Kvaal, Sherman

Northeast Texas:

- Vice President: N/A
- Treasurer: N/A

South Texas:

- Vice President: Adrianna Dill, Corpus Christi
- Treasurer: Elizabeth Montes, Victoria

Central Texas:

- Vice President: Mara Dudley, Llano
- Treasurer: Tracy Ventura, Liberty Hill

Freedom Trail:

- Vice President: Debbie Landrum, Georgetown
- Treasurer: Stacy Martin, San Antonio

Gulf Coast:

- Vice President: Tiwana Brown, Brenham
- Treasurer: Bree Thibodeaux, Beaumont

State Election Results

- Vice President: Jennifer Bozorgnia, Irving
- Treasurer: Malia Elkins, Woodway

Directors At Large:

- Director At Large, Place 1: Mara Dudley, Llano
- Director At Large, Place 3: Lisa Sechrest, Quinlan
- Director At Large, Place 5: Nikki Ashley, Johnson C. JP2



Level 1 Certifications

CCC I



**Congratulations to those who achieved Level I, II, III certification
between May 2021 and November 2021.**

First Name	Last Name	City
Tonya	Maddi	Pasadena
Karel	Cunningham	Houston
Savanah	Buntemeyer	Midland
Tamie	De Luca	Haslet
Marcus	Gonzales	Kirby
Roxanna	Rios	Odessa
Jessenia	Morfin-Ruelas	Rosenberg
Maria	Rodriguez	Alvin
Lisa	Martinez	Celina
Yolanda	Milam	Round Rock
Juana	Contreras	Corsicana
Antonio	Olivos	Fort Worth
Renee	Grayson	Corinth
Ashley	Stapleton	Madisonville
Sarah	Martinez	Longview
Magenta	Landers	Watauga
Anna	Faz	Richardson
Crystal	Philyaw-Varner	Richardson
Kimberly	Castro	Burleson
Bobby	Cure	Westlake
Kassandra	Armijo	Rowlett
Kristi	Adams	Rhome
Briana	Saldana	Corinth
Giselle	Fernandez	Pharr
Misheall	Soliz	Kingsville
Jose	Casanova	San Benito
Tiffany	Poke	West University
Christina	Sanchez	San Benito
Donna	Jose	Houston
Maria	Garcia-Ruiz	Piney Point Village
Briana	Saldana	Corinth

Giselle	Fernandez	Pharr
Anjuly	Flores	Katy
Amanda	Chapa	Lake Jack-
Ilana	Collison	Killeen
Ziomara	Flores	Southlake
Paola	Davidson	West Co-
Bailey	Spoonemore	Greenville
Amanda	Yracheta	Missouri
Tavin	Brady	Benbrook
Rosanna	Mancillas	Fort Worth
Shelby	Haver	Universal
Sandra	Smith	Pineland
Diego	Mendez	Arlington
Arelly	Coward	Borger
Ivonne	Varelas	Midlothian
Sarah	Salgado	Mesquite
Jonelle	Welch	Austin
Dometra	Gilbert	Austin
Stacey	Parnell	Fort Worth

Level II Certifications

CCC II

First Name	Last Name	City
Sonia	Holmes	Wylie
Chava	Berry	Garland
Sara	Villalobos	Southlake
Tamara	Arguello-	Lakeway
Charisse	Rhodes	Fort Worth
Rebecca	Gray	Denison
Jamie	Lindsay	Denton
Amber	Watson	Azle
Angela	Green	Schertz
Bernadette	Munguia	San Antonio
Crystal	Garner	New Braunfels
Elissa	Ramirez	Rosenberg
Maria	Pinedo	Fair Oaks Ranch
Michael	Garbacik	San Antonio
Sylvia	Cobia	Missouri City
Margaret	Vargas	Kemah
Andreaa	Sturza	Sugar Land
Keslie	Anderson	Wharton
Juanez	Hanes	Longview
Johnna	Ware	Ralls
Jonni	Glick	Amarillo
Desirae	DeYoung	Greenville
Christopher	Preneta	Decatur
Jennifer	Cleghorn	Fort Worth
Liliana	Ortiz	Port Lavaca
Priscilla	Benavides	Laredo
LaQuita	Payne	Kilgore
Antonio	Olivos	Fort Worth
Jenny	Lawson	McKinney
Ana	Morales	Rowlett
Bobby	Cure	Westlake
Barbara	Haston	Rice
Krystal	Rodriguez	Longview
Terrie	Hall	La Marque
Shannon	Del Toro	Garden Ridge
Maricela	Rios	Mesquite
Tina	Munoz	Abilene
Rosanna	Mancillas	Fort Worth
Allyson	Wright	Bandera

Level III Certifications

CCC III

First Name	Last Name	City
Yolanda	Kvaal	Sherman
Susan	Greenwood	Copper Canyon
Julie	McGowan	Bryan



Level III Pinning

Pictured from Left to Right:

Pat Riffel - Education Chair, Norma West, Susie Garcia, Yolanda Kvaal, Claudia Quintero,
Christine McMains, David Van Raalte, Rosemary Bell, Stacy Martin, Andrea Goff,
Landra Solansky - TCCA President.